

Capture the complete patient story naturally and efficiently

Cloud-based HITRUST CSF-certified clinical speech recognition platform for documenting care in the EHR and beyond.

Clinicians, not technology limitations, should dictate the patient story. With Nuance Dragon Medical One AI-powered speech recognition, clinicians use their voice to navigate screens, dictate content and pull EHR data directly into their notes. A single voice profile with personalized commands delivers consistent performance in EHRs, desktop applications, browsers, and mobile clinical documentation apps across locations, devices, and platforms. Whether conducting in-person and virtual consults, clinicians spend less time creating documentation—anytime, anywhere—in the EHR and beyond.

Conversational AI backed by virtual assistant capabilities

To further improve the patient and provider exam room experiences, Nuance leads the industry in conversational intelligence with virtual assistant capabilities embedded in Dragon Medical One. This collaborative technology is powered by deep learning and AI technology to augment speech recognition performance.

Higher-quality documentation with greater clinician productivity

- **Always available.** Dragon Medical One is designed for speed, accuracy, and flexibility, with personalized vocabularies and templates that can be accessed and shared across the widest range of devices in the industry.
- **Easy to install and maintain.** No complex configurations; clinicians can begin dictating in less than five minutes using your existing infrastructure. Automatic updates mean less work for your IT staff and less hassle for your clinicians.
- **Greater accuracy and automatic updates.** Using the latest deep-learning techniques and neural-network technologies, Dragon Medical One achieves 99% accuracy with no voice profile training required, and a single cloud-based profile that is auto-established at first use. Activities that were once manual, such as accent adjustments and microphone calibration, are now automatic, providing greater accuracy, a lower word error rate, and an optimal experience from the start.



2021 #1 Best in KLAS
for Speech Recognition
(Front-end EMR)

A secure platform that speaks to everyone.

- Designed with virtualization in mind, it integrates seamlessly with your existing EHR.
- Clinicians are more productive with fast, accurate, and responsive dictation.
- Virtual assistant skills automate high-value clinical tasks.
- Secure wireless microphone app supports even greater portability.
- Access in-workflow guidance through integrated CAPD across specialties and care settings.
- More complete narratives lead to faster reimbursement.
- Provides analytics and insights to inform better decisions.

Dragon Medical One is all about portability, personalization, access, insights, and compatibility

- **A single voice profile across platforms and devices.** Get clinicians up and running immediately across clinical workflows, care settings, devices, and apps for a seamless, consistent, and personalized voice experience.
- **Portability to work at any workstation.** Dragon Medical One provides secure, accurate, and portable cloud-based clinical speech recognition across a wide range of Windows devices. When paired with PowerMic Mobile, Nuance's secure wireless microphone app, clinicians have even more freedom to dictate from virtually anywhere.
- **Built-in productivity tools.** Dragon Medical One comes standard with built-in productivity tools and access to speech-enabled workflows in supported mobile productivity apps, at no additional cost, including Dragon Medical Clinical Calculators.
- **Embedded virtual assistant capabilities.** Clinicians can now retrieve clinically relevant information with clinical content search using UpToDate® by Wolters Kluwer. This integrated skill allows users with UpToDate Anywhere licenses to ask natural language questions such as "Hey Dragon, search UpToDate for pediatric hypertension treatment options," and "Hey Dragon, what are common symptoms of rosacea on UpToDate?"
- **Integrated CAPD.** Dragon Medical One users with access to Dragon Medical Advisor enjoy greater benefits from evidence-based guidance when adding important details to existing diagnoses and discovering evidence of undocumented and unspecified diagnoses.
- **Greater flexibility with resiliency mode.** Protects against interruptions and allows clinicians to use basic speech services in the event that there is no connectivity to the Nuance Management Server (NMS) database.
- **Hands-free convenience.** Control the microphone with your voice by saying "Wake up" to enter dictation mode and "Go to sleep" to enter standby mode. Clinicians experience enhanced control, ease of use, and freedom by eliminating the need for manual control.
- **Actionable insights.** A self-service portal provides utilization data, adoption trends, and peer benchmarking tracking to ensure user efficiency and help with the design of action plans for improvement. These metrics help organizations identify opportunities to maximize their technology investment.

When people aren't talking to Dragon Medical, they're talking about it

"We were looking for a scalable, enterprise-wide clinical documentation solution. Nuance not only met that criteria but also could provide a strong technology foundation to improve provider efficiency and enable timely documentation in the patient record."

— Jonathan Shoemaker
Chief Information Security Officer
Allina Health

Healthcare security and compliance

Dragon Medical One and its hosting infrastructure, Microsoft Azure, are certified by the Health Information Trust Alliance (HITRUST) as meeting the HITRUST Common Security Framework (CSF), a set of industry-defined, risk- and compliance-based security standards and controls tailored to the healthcare industry to ensure end-to-end security and uptime guarantees.

LEARN MORE

To learn more about Dragon Medical One, please call 877-805-5902 or visit nuance.com/dragonmedicalone.



About Nuance Communications, Inc.

[Nuance Communications](#) (Nuance) is a technology pioneer with market leadership in conversational AI and ambient intelligence. A full-service partner trusted by 90 percent of U.S. hospitals and 85 percent of the Fortune 100 companies worldwide, Nuance creates intuitive solutions that amplify people's ability to help others.